

# SERVICE TECHNICIAN



A vacancy exists for a RCA Service Technician in Limpopo Province.

Successful Candidate to be based in Polokwane Branch.

## **RESPONSIBILITIES:**

- To ensure that all technical aspects within their jurisdiction, are service and quality driven, resulting in total Customer satisfaction.
- Ensure 100% achievement of budget
- To react to and carry out customer requests for repairs and service, with a sense of urgency and within deadlines set.
- To ensure that all technical repairs are carried out in accordance with RCA protocols and Manufacturer Specification.
- To ensure that service spare stock in their possession is controlled and accounted for at all times.
- To ensure customer satisfaction and quick turnaround of repairs, at all times.

## **REQUIREMENTS:**

- Ability to work under pressure.
- Must have excellent reporting and feedback communication skills.
- Self-starter/self-motivated.
- Must be able to manage, repair and maintain RCA's full product range.
- An entrepreneurial flare will be an advantage.

## **QUALIFICATIONS**

Diploma in Electrical/Electronics or Clinical Engineering

**Minimum of 3 years' Technical experience.**

The position will report directly to the Branch Manager, Sarel vd Walt.

Please send your applications to Kelly Riddell: HR Manager: [kelly@rca.za.com](mailto:kelly@rca.za.com).

Closing date for applications is Friday 9th June 2017.