

**Service Engineer  
Johannesburg  
Permanent**

*KARL STORZ Endoscopy South Africa (KSESA) is a subsidiary of KARL STORZ GmbH & Co. KG, an international leader for more than 80 years in reusable endoscopic technology, encompassing all endoscopic specialties. Based in Tuttlingen, Germany, KARL STORZ GmbH & Co. KG is a family-owned company that designs, engineers, manufactures, and markets all its products with an emphasis on visionary design, precision craftsmanship and clinical effectiveness.*

*Headquartered in Cape Town, South Africa, KARL STORZ Endoscopy-South Africa is responsible for all South African distribution of endoscopes, instruments, imaging and camera systems, electromechanical devices and Technology Platforms.*

*KSESA is seeking to appoint a permanent **Service Engineer** based in **Johannesburg**. The position will report into the Technical Manager.*

**The purpose of the role is to install and maintain all equipment sold by Karl Storz Endoscopy.**

**KEY RESPONSIBILITIES:**

- Install and maintain all devices sold by Karl Storz to the highest of standards.
- Quote and perform all repairs on all Karl Storz devices
- Compile service reports accurately and complete monthly activity reports on time
- Attend to and resolve all customer callouts timeously
- Arrange and manage backup equipment when required
- Follow up on a weekly basis all repairs submitted internationally.
- Work closely with the entire sales force of Karl Storz to ensure effective in-house support during demonstrations or at workshops and congresses

**QUALIFICATIONS; SKILLS and EXPERIENCE**

- A minimum education level of a National Diploma or BTECH in Clinical or Electrical Engineering
- A minimum of 2 to 4 years experience having worked as a Clinical or Electrical engineer within the Medical device industry or similar
- Experience in working with video scopes used for gastro intestinal procedures will be an added advantage
- Good technical skills (Practical test will be administered)
- Fluent speaking in English and Afrikaans, fluency in a African language is an added advantage
- Willing to travel nationally and internationally for work and training as and when required.
- Valid driver's license with own reliable vehicle
- The ability to work well on your own and also as part of a team
- Good communication and people skills
- Good organizational and time management skills as well as good computer literacy skills

**Closing date: 23<sup>rd</sup> November 2018**

All interested applicants are invited to submit their CV to: Caryn-Leigh Falken (HR Assistant) email: [recruitment@karlstorz.co.za](mailto:recruitment@karlstorz.co.za) Should you not hear from us within 2 weeks of closing date, please consider your application as unsuccessful. Please use advert job title followed by Region CPT; JHB or DBN; PE as the reference.

***KSESA will appoint candidates in line with its Employment Equity Policy***