

Technical Consultant – Diagnostic Audiology Equipment

Constantia Kloof, West Rand (Johannesburg) | Demant

About the Role

We are seeking a technically skilled and customer-focused **Technical Consultant** to join our team.

This role is responsible for providing technical support, installation, maintenance, and training on a range of diagnostic audiology equipment.

The successful candidate will play a key role in ensuring optimal equipment performance and a high standard of service delivery to our customers – Health Care Professionals.

Key Responsibilities

- Install, configure, and commission diagnostic audiology equipment at customer sites
- Perform calibration, servicing, and repairs across multiple equipment brands at customer sites and at the employer's premises (Constantia Kloof), in accordance with manufacturer specifications and regulatory requirements (e.g., SANS)
- Troubleshoot technical issues and provide timely resolution
- Provide product training and support to healthcare professionals
- Work closely with Sales and Operations to ensure seamless service delivery
- Maintain accurate service records and technical documentation
- Ensure compliance with quality and regulatory standards

Minimum Requirements

- Diploma or Degree in Electrical, Biomedical, Mechatronics Engineering or related field
- Strong technical and troubleshooting ability
- Good communication and interpersonal skills
- Valid driver's license, passport and willingness to travel

Competencies

- Problem-solving and analytical thinking
- Customer-focused approach
- Ability to work independently and within a team
- High attention to detail and quality standards
- Willingness to learn and adapt

About Demant

Demant is a global leader in hearing healthcare, committed to improving lives through innovative technology and solutions. We offer a collaborative and purpose-driven work environment with opportunities for growth and development.

How to Apply

Please send your CV to prmo@demant.com
(Attention: **Pranusha Moodley** – HR Manager)