



Job title: Biomedical Engineer

Erongomed Health Distributors (Pty) Ltd is looking for a Biomedical Engineer to join our team in **Windhoek, Namibia**.

Erongomed, an equal opportunity employer, seeks long-term, mutually beneficial relationships with our customers, business partners, suppliers, and employees based on fair and ethical practices.

Erongomed strives to be the leading healthcare provider in Namibia by offering world-class medical solutions.

To fulfill our mission of “Making a Difference”, we strive for unique products, uncompromised quality, affordable prices, customer–orientated solutions, ongoing medical education, and community involvement.

Job Overview:

Purpose of the job: The Biomedical Engineer has the main duties of troubleshooting, serving and assisting users by installing and servicing systems and products, keeping an inventory of all medical equipment installed in the public and private sectors, as well as meeting all the required sales targets as set in the annual plans.

The Biomedical Engineer also takes responsibility for the workshop and equipment by making sure that everything is used safely and correctly.

Key Responsibilities:

- Establishes service by studying system requirements, ordering and gathering components and parts, completing installations and performing acceptance tests on equipment such as X-ray machines, ultrasound machines, CT scanners and MRI machines, as well as infusion pumps, ventilators, defibrillators, nebulisers, dialysis and anaesthesia machines, amongst others
- Serves existing accounts by analysing work orders and planning daily work activities
- Investigates complaints, conducts tests and resolves problems timeously
- Maintains rapport with customers by examining complaints, identifying solutions, suggesting improved methods and techniques and recommending system improvements
- Ensures proper repair and servicing of equipment and devices
- Provides user training on equipment to stakeholders/users.
- Checks equipment coming in and going out of the warehouse and workshop
- Prepares quotes for customers on servicing of equipment
- Ensures the proper use of all tools and test equipment in the workshop
- Carries out detailed evaluation of workshop equipment to ensure that they are in good working condition
- Ensures that all installed equipment is operational by following manufacturer recommendations for:
 1. troubleshooting breakdowns
 2. maintaining supplies (of spare parts and accessories)
 3. performing preventive maintenance
 4. performing repairs
- Ensures maximum safety of all by observing all safety measures, and reports conditions that are likely to endanger safety
- Adheres to legislation, policies and procedures in terms of safe working conditions
- Documents service and installation actions by completing forms, reports, logs, and records
- Maintains customer confidence by keeping service information confidential
- Updates job knowledge by participating in educational opportunities; reading professional publications and attending all training as required by the company
- Presents, promotes and sells products using convincing arguments to existing and prospective customers by demonstrating product usage in hospital and theatre settings.
- Prepares action plans and schedules to identify specific targets and to project the number of contacts to be made.
- Identifies sales prospects and contacts these and other accounts as assigned.



- Keeps management informed by submitting activity and results reports, such as daily call reports, weekly work plans, and monthly and annual territory analyses plus closing status, follow-up communication actions and adherence to goals.
- Develops and implements special sales activities to reduce stock.
- Achieves agreed upon sales targets and outcomes within schedule.

Desired qualifications, experience and competencies:

- Degree in Biomedical Engineering or Clinical Engineering essential
- Registration with the Health Professions Council of Namibia (HPCNA), or ability to register
- Minimum 3 years' experience in a hospital or clinical environment (preferred)
- Basic knowledge of patient monitoring and life support equipment, medical imaging systems and critical care equipment
- Regional knowledge and ability to form and maintain relationships with clinical staff, with a strong emphasis on professionalism and accountability during interactions
- Ability to quickly develop in-depth knowledge about applicable products and markets, with the ability to read technical manuals and schematics
- Networking and IT basic knowledge for connected medical devices
- Strong attention to detail and documentation accuracy
- Sales experience an added advantage
- Flexibility to work late and unscheduled hours, with travel to various regions within the country required (expected overall travel to amount to approximately 50%-60% of normal working hours)
- Excellent written and verbal communication skills
- **Valid driver's licence and own reliable transport essential. Please do not apply if you do not meet this requirement.**

What We Offer:

Competitive salary

Comprehensive benefits package

Opportunities for growth and advancement

Duration: Permanent

Closing date for Applications: 15 September 2026

Location: Windhoek, with travel as required

If you are a highly motivated individual with a passion for healthcare, please send your CV and cover letter to recruitment@erongomed.com with the subject line "Biomedical Engineer - Erongomed". We look forward to hearing from you!

Erongomed Health Distributors (Pty) Ltd

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<https://www.erongomed.com.na/about-us/>

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Only shortlisted candidates will be contacted. If you have not heard back from us within one month of the closing date, please consider your application unsuccessful.